Nathan's steps to Troubleshooting

- Define what outcome you expect the app to do.
- Restart the app.
- Look up the solution on Google
- Check the settings.
- Restart (Turn off/on) the device
- Be patient if it doesn't work right away.
 Sometimes it fixes itself after a while, or after the app gets an update.
- Contact Apple, the cellphone service company, app developer, or somewhere that really knows what they are doing. Unfortunately sometimes they don't even know.