



Instructions to create or reset your USU Password

Visit <https://myid.usu.edu>

1. Select "I don't know my password"
2. Enter your A-Number and choose a recovery method. *You must already have a preferred email or mobile phone on file to receive a PIN.*

Reset my password

A-Number:
A12345678

Select pin delivery method:

RECOVERY EMAIL on file

TEXT MESSAGE (SMS) to mobile number on file

I don't have access to email or text messages

Cancel Submit

USU MyID

Sign into your USU account

Sign In

Recover/Setup your USU account

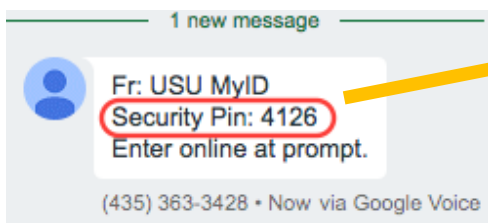
Lookup your A-Number using personal information such as phone number or street address.

I don't know my A-Number

Create or update your password using your recovery email or text message enabled phone.

I don't know my password

3. A four-digit PIN will be delivered. Enter the PIN immediately on the next page and enter a new password. *The password strength bar will turn green when your password is strong enough.*



A message containing a security pin has been sent via text message to (###) ###-##33.

Change my password

Security Pin

.....

New Password

.....

Retype Password

.....

Cancel Save

Contact the IT Service Desk if you need additional help. Call **435.797.HELP** (4357) or visit the Janet Quinney Lawson (JQL) building Mon-Thurs 8AM to 6PM – Friday 8AM to 5PM

Please have your Summer Citizen ID card ready.